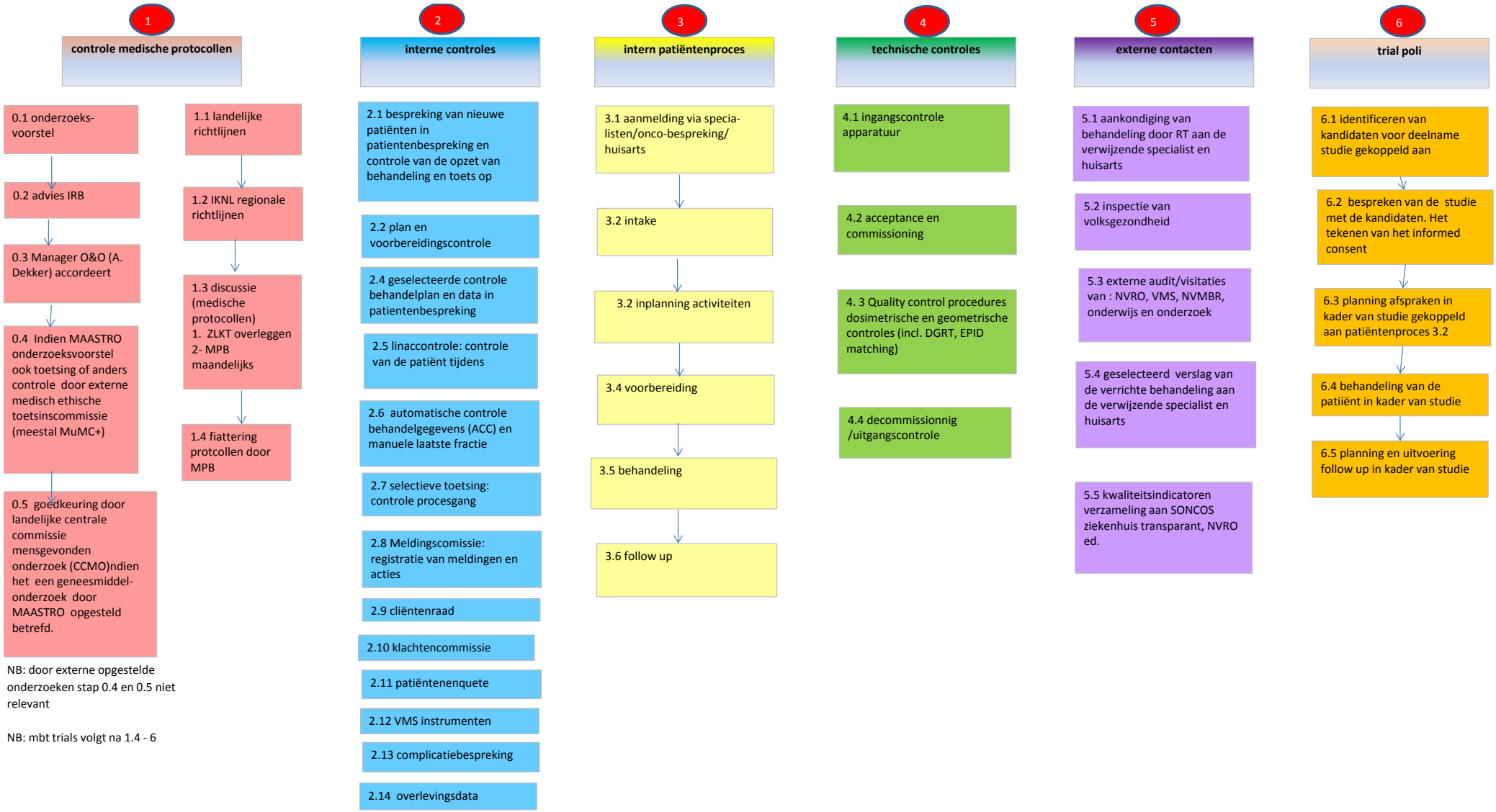flow chart kwaliteitscontroles